Position ①: Open Service Product Department (OSPD)

The Open Services Product Department has two main objectives: First, to develop platform features such as Review, Bookmark, Notification, and Lottery that will be used by throughout Rakuten products, for example on Ichiba, Rakuten Travel, and so on. Second, to provide leisure services such as golf reservation (currently No. 1 in the Japanese market), horse and bicycle racing, coupon, and wedding services. Our contribution to the society is to make people happy and smile through these leisure services.

Responsibilities
- Develop high quality web applications (Rakuten’s various services and internal systems) with other engineers as a team
- Propose and implement measures such as performance tuning system reconstruction to improve the current system environment
- Requirements definition
- System design
- Development & Make test codes

Minimum Qualifications
- 3+ years of professional experience of web application development
- Experience with PHP MVC frameworks (Symfony, Laravel, etc.), My SQL or LINUX
- Hands-on JavaScript, HTML/CSS experience
- Excellent communication skills to work as team

Preferred Qualifications
- Ability to produce clean, understandable code following best practices
- Debugging skills
- Problem solving skills
- Experience using and integrating REST APIs into web application

Position ②: Travel Application Engineer

To maximize its global outreach, Rakuten Travel is developing its services in Japanese, English, Chinese and Korean. We are looking for Engineers to develop and manage the UX/UI of services such as recommendation, view history and search functions for both Japan and overseas. Since all these services have a huge traffic, you will be able to have an immediate impact on our customers.

Responsibilities
- Improving the applications continuously
- Developing new big scale web applications
- Working with our Business Unit to improve our services

Minimum Qualifications
- Degree in Computer Science (BS or MS)
- Created site layout/user interface by using standard HTML/CSS practices
- Experience developing web application

Preferred Qualifications
- Experience developing web application with SQL
**Position: Travel Product Manager**

Are you looking for an opportunity in a customer impacting and technically challenging space? Are you someone with a passion for technology and engineering excellence? Are you interested in working on a product where quality, reliability and outstanding customer experience are key deliverables? Are you someone who likes to question the norm and strive for innovation on the job?

The Rakuten Travel Product Management team is looking for a smart, highly motivated program manager candidate who will contribute in developing the marketing platform and building the customer experience of the next generation of Rakuten Travel services.

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### Responsibilities
- Conduct market research for travel industry;
- Write functional specifications for given area such as wedding web page, ski plan web page, etc;
- Perform user research for the Rakuten Travel apps and web pages to understand issues and how to solve them.

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### Minimum Qualifications
- Bachelors/Master's degree in Computer Science or equivalent experience;
- Ability to effectively communicate (verbal and written) and drive discussions with others in mother language;
- Great problem solving, strategic thinking and technical skills;
- Deep customer empathy and ability to identify customer needs;
- Excellent interpersonal, communication and cross group skills;
- Self-driven and ability to work with minimal direction.

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### Hiring Process

**First step: Registration from below**

1. Online application (Deadline: 14 Nov)
2. Online coding test
3. CV and coding test screening
4. Interview (8~9 Dec)
5. "We will only send notification emails to those who have passed the screening.

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### Salary

**@ 4.5 - 6.5million JPY**
(@ 316,000 - 457,000 HKD) / annual

*as of Aug 2018, and be subject to change

*Exchange rate of 1HKD = 14.23 JPY (as of Aug 2018)

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### Welfare Services / Benefits

Free breakfast and lunch, Employee Stock Purchase Plan, Membership to sports gyms, Fitness club in office, Quiet library, Birthday Party, Various social insurance coverage, Options for housing, and etc.

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### Place of Work

JAPAN (Tokyo, Sendai, Osaka, Fukuoka, etc.)
About Rakuten

Rakuten is a world–class Internet Service Company. Since our foundation in 1997, we have expanded into a wide range of business areas. These include Rakuten Ichiba, Japan’s largest Internet shopping mall, unique B2B2C e-commerce platform that is hard to replicate, as well as online travel, finance-related services and more. Continuing the rapid growth that we have sustained from the very beginning.

Group Gross Transaction Volume

<table>
<thead>
<tr>
<th>Year</th>
<th>E-Money and Credit Card Shopping</th>
<th>Domestic E-commerce and Travel</th>
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<tbody>
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<tr>
<td>2011</td>
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</tr>
</tbody>
</table>

Global Expansion

Rakuten's goal is to become the world's biggest Internet service company. In order to realize this, it is necessary for the company to develop its business on a global scale.

Technology

Rakuten is one of the few technology companies that are conducting a serious large-scale push internationally. It is also investing a lot of money into that push, as well as into building original technology. Rakuten has lots of data, lots of traffic, lots of users, and lots of interesting challenges.

Rakuten Business Model

Rakuten provides one-stop access to a wide range of services via the Internet. Our member database serves as the foundation for an enhanced marketing strategy based on the organic linkage of all Rakuten Group services, including e-commerce, travel, portals and finance, under the Rakuten brand. We call this the "Rakuten Eco-system."